
From: Megan Oliveira </O=FIRST ORGANIZATION/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=MEGAN.OLIVEIRA>
To: Patient Care Services
CC: Order Management
Sent: 1/4/2010 10:13:05 PM
Subject: The Assistance Fund - A new copay foundation for Copaxone MS patients
Importance: High

Team,

I wanted to make you all aware of a new copay assistance foundation we will be working with this year. Teva has funded all their Free drug patients through a new foundation called "The Assistance fund." We have already received some approvals this morning and have uploaded them in CPR+. As the Assistance fund starts to contact these patients, we may begin to receive phone calls from patients stating they have been approved for assistance. Please look up the patient to see if it is one of these patients. Example – Angela Adams MRN 201214

How to identify these patients:

Clinical and billing alerts state "Approved for The Assistance Fund – 2010". A secondary payor named "The Assistance Fund" has been added to each approved patient. Also, there are 10 new user define fields #99-#109 with information in regards to their status of their approval and patient responsibility. Please do not edit any of these fields!

Patients have been approved for \$5400 dollars for 2010 and can have pt responsibilities of \$0, \$10, and \$25 per delivery. This assistance will be a secondary payor to their Medicare part D plan which will require an ECOB or electronic secondary claim. The billing for this program should work the same as our patients who have PANF. The ECOB must be done at the time of dispense, so if you schedule an order please email Andrew Evans, Amanda Shade, and Zach Gammage to complete the ECOB for now.

All patients have been conditionally approved until they return the required paperwork (just like CDF) to the fund. The paperwork will come directly from The Assistance fund. If patients have questions about the paperwork please warm transfer them to the number below.

The Assistance Fund
5323 Millenia Lakes Boulevard
Orlando, Florida 32839
877.245.4412.

Also, please Do NOT refer any patients waiting for assistance to this foundation as the fund is already closed. We will be notified if any more funds become available. See your Team Lead or Manager with questions.

Thank you!!!

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